

To File a
Food Stamp
Program
complaint,
contact your
local DSS
Office at:

If the local DSS office
cannot help you, call toll-free
1-800-768-5700.

Calls on
active Food Stamp cases
will be directed to the
appropriate program coordinator
in the county office.

Do you
have a
complaint
against the
Food
Stamp
Program?

The Department of Social Services must respond to any Food Stamp Program complaint filed by participants, potential participants or other concerned individuals or groups concerning complaints regarding processing standards and services to participants and potential participants.

The Department of Social Services will record all complaints and their disposition. An analysis will be made of these complaints to assess whether there is a pattern of problems in local offices or throughout the state.

This does not include complaints alleging discrimination on the basis of race, sex, age, religious creed, national origin, political beliefs or handicaps; such complaints will be handled by filing a civil rights complaint.

If you have this type of complaint, call 1-800-311-7220.

In addition, any complaint that can be resolved through a fair hearing will be processed as such.

To request a fair hearing, call 1-800-311-7220 or 1-800-311-7219 (TTY).